

SENIOR CITIZEN MAINTENANCE CASES MONITORING SYSTEM
Department for Welfare of Disabled & Senior Citizens



Application Form and Status Detailed User Manual



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1. Maintenance Application

Maintenance Application >> Apply for Maintenance >>



Figure 1.1 Maintenance Application

➤ After Clicking on Apply for Maintenance, the below webpage is displayed.

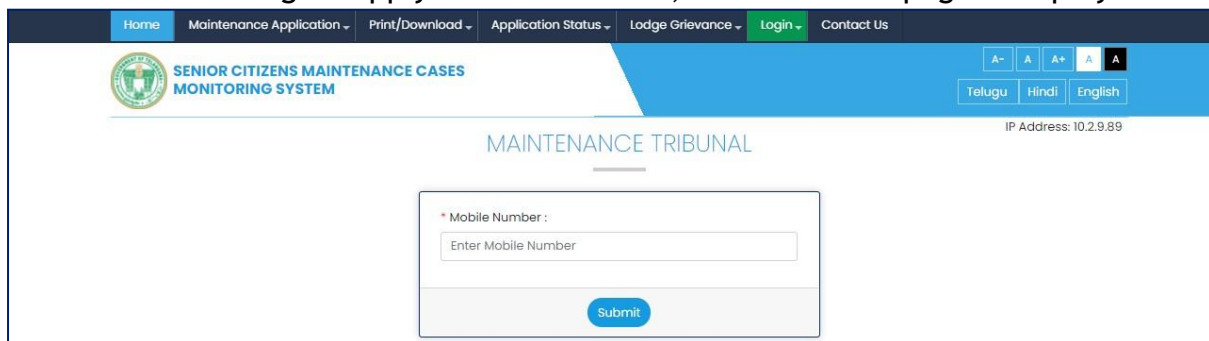


Figure 1.2 Maintenance tribunal

➤ Enter your Mobile Number and click on submit.
➤ When clicked on submit, below web page is displayed.

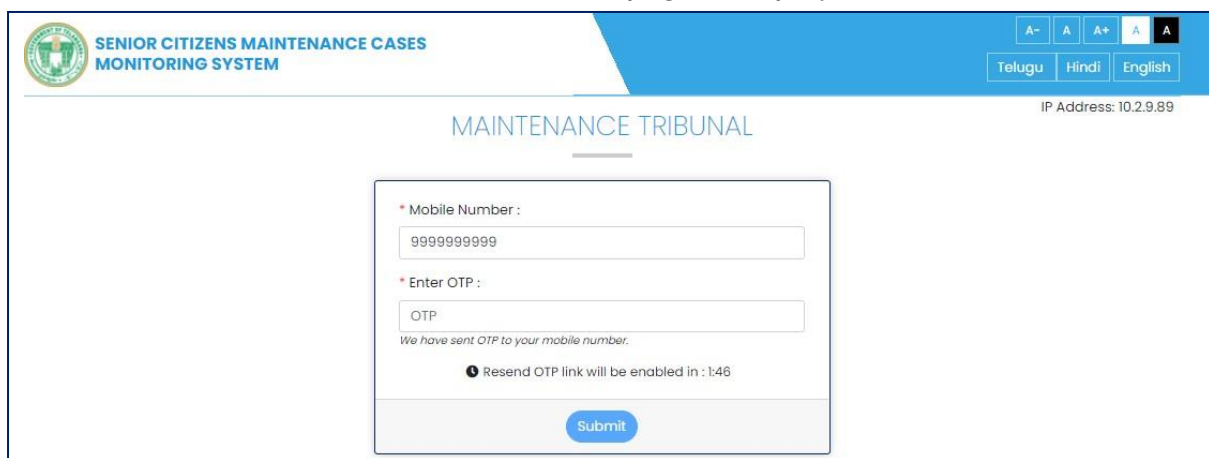


Figure 1.3 OTP

➤ Enter OTP sent to your Mobile Number. Your OTP will be valid for 10 Minutes.

- Click on Submit after you enter the OTP.

2. Registration Form (Form A)

2.1. Personal Details

The screenshot shows a web form titled '1. Online Application'. It has two radio buttons: 'Self' (selected) and 'By Authorized Person'. Below this is section '2. RDO Office (Please Select The RDO Office In Which Further Proceedings Should Take Place.)' with two dropdown menus for 'District (Mandatory)' and 'RDO Office (Mandatory)'. Section '3. Personal Details' includes text boxes for 'Name : (Mandatory)' (Applicant Full Name) and 'Father Name : (Mandatory)' (Applicant Father Name). A question 'Do you know the date of birth ?' has 'Yes' selected. Below are input fields for 'DOB : (Mandatory)', 'Age : (Mandatory)', and a dropdown for 'Gender : (Mandatory)'.

Figure 2.1 Personal Details

- Online Application
- Select an option based on who is filling the data,
 - Self
 - By Authorized Person
- RDO Office- Please select the RDO Office in which further proceedings should take place.
- Select District from the dropdown list.
- Select RDO office from the list.
- Personal Details
 - Enter Name
 - Enter Father Name
 - Do you know the date of birth?, select the options-
 - If yes, Select date of birth from date picker
 - If no, enter your age (Age should be More than 40 Years)
 - Age
 - Gender
 - Male
 - Female
 - Transgender

2.2. Address Details

3. Address Details

Present address :

<p>* H.No. :</p> <input style="width: 90%;" type="text" value="House Number"/>	<p>* Street/Colony :</p> <input style="width: 90%;" type="text" value="Street/Colony"/>
<p>* District :</p> <input style="width: 90%;" type="text" value="--- Select ---"/>	<p>* Mandal :</p> <input style="width: 90%;" type="text" value="--- Select ---"/>
<p>* Village :</p> <input style="width: 90%;" type="text" value="--- Select ---"/>	<p>* PinCode :</p> <input style="width: 90%;" type="text" value="PinCode"/>

Same as Present Address

Permanent address :

<p>* H.No. :</p> <input style="width: 90%;" type="text" value="House Number"/>	<p>* Street/Colony :</p> <input style="width: 90%;" type="text" value="Street/Colony"/>
<p>* District :</p> <input style="width: 90%;" type="text" value="--- Select ---"/>	<p>* Mandal :</p> <input style="width: 90%;" type="text" value="--- Select ---"/>
<p>* Village :</p> <input style="width: 90%;" type="text" value="--- Select ---"/>	<p>* PinCode :</p> <input style="width: 90%;" type="text" value="PinCode"/>

Figure 2.2 Address Details

- Present Address:
 - Enter your *H.No.
 - Enter your *Street/Colony.
 - Select your *District from the list.
 - Select your *Mandal from the list.
 - Select your *Village from the list.
 - Enter *Pin Code.
- If your Present Address is same as your Permanent Address, click on the check box. Else fill the following details-
 - Enter your *H.No.
 - Enter your *Street/Colony.
 - Select your *District from the list.
 - Select your *Mandal from the list.
 - Select your *Village from the list.
 - Enter *Pin Code.

2.3. Contact Details

4.CONTACT DETAILS	
*Mobile No. :	Alternate Mobile No. :
9999999999	Alternate Mobile Number
Email :	*Aadhaar No. :
Email	Aadhaar Number

Figure 2.3 Contact Details

- Your *Mobile No. is automatically displayed.
- If you have an Alternate Mobile No, enter that number here.
- If you have Email id, please enter here
- Enter your *Aadhaar No.

2.4. Authorized Person/Organization Details

5.AUTHORIZED PERSON/ORGANIZATION DETAILS	
*Name :	Organization Name :
Authorized Person Name	Organization Name
*Address :	*Mobile No. :
Address	Mobile Number
Email :	
Email	

Figure 2.4 Authorized Person Details

- Enter *Name
- Enter Organization Name
- Enter *Address
- Enter *Mobile No.
- Enter Email Id.

2.5. Respondent Details

6. Respondent Details

<p>Respondent Name : (Mandatory)</p> <input type="text" value="Respondent Name"/>	<p>Relationship With The Applicant : (Mandatory)</p> <input type="text" value="--- Select ---"/>
<p>Mobile No. : (Mandatory)</p> <input type="text" value="Respondent Mobile Number"/> <small>(Mobile Number should be different from applicant mobile number)</small>	<p>Age : (Mandatory)</p> <input type="text" value="Respondent Age"/>
<p>State : (Mandatory)</p> <input type="text" value="Telangana"/>	
<p>H.No. : (Mandatory)</p> <input type="text" value="House Number"/>	<p>Street/Colony : (Mandatory)</p> <input type="text" value="Street/Colony"/>
<p>District : (Mandatory)</p> <input type="text" value="--- Select District ---"/>	<p>Mandal : (Mandatory)</p> <input type="text" value="--- Select Mandal ---"/>
<p>Village : (Mandatory)</p> <input type="text" value="--- Select Village ---"/>	<p>PinCode : (Mandatory)</p> <input type="text" value="PinCode"/>

Figure 2.5 Respondent details

- Enter *Respondent Name
- Select *Relationship with the applicant
 - Son
 - Daughter
 - Son-in-law
 - Daughter-in-law
 - Others
- Enter *Mobile No
- Enter *Respondent age (Should be More than 18)
- By default Telangana State is selected, if other state is selected then, Text area will be displayed for entering the address.
- Enter *H.No.
- Enter *Street/Colony
- Select *District
- Select *Mandal
- Select *Village
- Enter *Pin Code

2.6. Relief(s)/Assistance Sought

- Enter Relief or Assistance sought details.

7. RELIEF(S)/ASSISTANCE SOUGHT

*Relief (s)/ Assistance Sought :

Figure 2.6 Relief(s)/ Assistance Sought

2.7. Interim Order

- Interim Order, If Prayed For: Enter details.

8.INTERIM ORDER

Interim Order, If Prayed For : Yes No

Interim Order, If Prayed For

Figure 2.7 Interim Order

2.8. Facts of the Case

- Enter the Facts of the case.

9.FACTS OF THE CASE

*Facts Of The Case :

Facts Of The Case

Figure 2.8 Facts of the case

2.9. Documents

10. Upload Documents(Please Upload Jpg/Pdf Files Upto 5MB)

Document	Upload
1.Aadhaar : (Mandatory)	<input type="button" value="Choose File"/> No file chosen
2.Family Member Certificate :	<input type="button" value="Choose File"/> No file chosen
3.Ration Card :	<input type="button" value="Choose File"/> No file chosen
4.(Gift or Sale) Deed :	<input type="button" value="Choose File"/> No file chosen
5.Other Document-1:	<input type="text" value="Document Name"/> <input type="button" value="Choose File"/> No file chosen
6.Other Document-2:	<input type="text" value="Document Name"/> <input type="button" value="Choose File"/> No file chosen
7.Other Document-3:	<input type="text" value="Document Name"/> <input type="button" value="Choose File"/> No file chosen

Figure 2.9 Documents

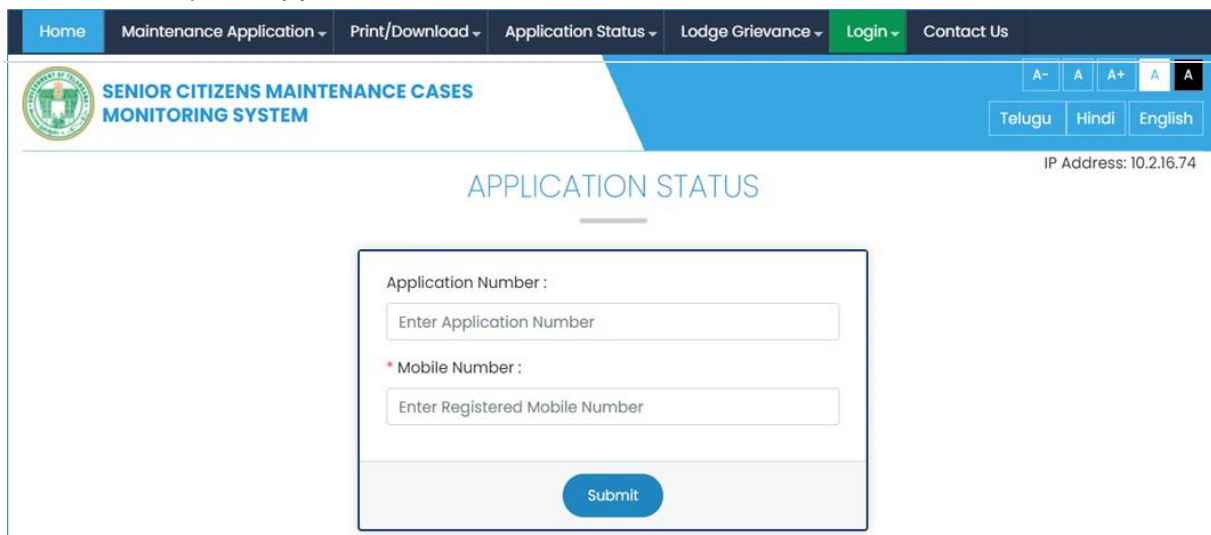
Upload PDF or JPG formats upto 5MB for the following-

1. *Aadhaar -Uploading Aadhaar is mandatory
2. Ration Card
3. Family Certificate
4. Gift Deed or Sale Deed
5. Other Document-1: Enter Document name and upload the document.
6. Other Document-2: Enter Document name and upload the document.
7. Other Document-3: Enter Document name and upload the document.

After clicking on preview, preview of the filled details will appear. You can check and click on edit option if you want to update. If not, you can click on confirm to submit. After submitting successfully, you can download the application and acknowledgement.

3. Application Status

- Enter your Application Number and Mobile Number click on submit.



The screenshot shows the 'APPLICATION STATUS' page of the 'SENIOR CITIZENS MAINTENANCE CASES MONITORING SYSTEM'. The page features a navigation bar with links for Home, Maintenance Application, Print/Download, Application Status, Lodge Grievance, Login, and Contact Us. The main content area contains a form with two input fields: 'Application Number' and '* Mobile Number', both with placeholder text 'Enter Application Number' and 'Enter Registered Mobile Number' respectively. A blue 'Submit' button is located below the form. The page also includes a language selector (Telugu, Hindi, English) and an IP address (10.2.16.74).

Figure 3.1 Application Status

3.1. Download

- You can View all the details and after scrolling down, you can know the status of your application and download the documents by clicking on respective download icon.

Application Form and Status-Detailed User Manual

The screenshot displays the 'Senior Citizens Maintenance Cases Monitoring System' interface. The top navigation bar includes links for Home, Maintenance Application, Print/Download, Application Status, Lodge Grievance, Login, and Contact Us. The system title is 'SENIOR CITIZENS MAINTENANCE CASES MONITORING SYSTEM'. The user interface is in English, with options for Telugu and Hindi. The IP address is 10.2.16.74.

Application Status

Application No	SCM10000179
Application Date	30-09-2021 09:16:58 AM
Applicant Name	Karthik
Age	59
Aadhaar Number	99279031903
Mobile Number	790876362
Respondent Name(s)	Respondent
RDO Division	Siddipet
Application Status	Applied (FORM A)
Status Updated Date	30-09-2021 09:17:57 AM
Expected Final Judgement Date (within 90 days)	30/12/2021

Documents

Applied (FORM A)	30-09-2021 09:17:57 AM	Download
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Figure 3.2 Download

-End-